

SEASON TICKET INFORMATION

DEADLINE FOR RENEWALS

Football season ticket renewal applications are due **April 29, 2005**. Renewal applications not received by this date are considered late and are subject to seat relocation. **NOTE: No changes or additions may be made to your order once you submit your renewal application.**

PAYMENT

Renew online at goducks.com or mail the WHITE copy of the enclosed renewal application with the appropriate payment. Football renewal applications are not accepted by phone or fax. Walk-up customers are required to bring in the WHITE copy of their renewal application.

PAYMENT PLAN

Automatic Deduction - 3 payments on a credit/debit card valid only for existing season tickets in your account. **34%** is charged at the time the application is submitted. Subsequent payments of **33%** will be automatically deducted on June 1 and July 1. Additional season/single game/miscellaneous items, including the \$10 processing fee, must be paid in full at the time the renewal application is submitted to the Ticket Office. All payment plan accounts not completed by July 1, 2005 are suspended. Refunds will be issued and tickets will be released.

Check Only - 3 payments by check only for existing season tickets in your account. **34%** is due at the time the application is submitted. Subsequent payments of **33%** are due by June 1 and July 1. **NOTE: A \$10 late fee will incur for 2nd payments received after June 1.** Reminder billings will be mailed in mid-May and mid-June. Additional season/single game/miscellaneous items, including the \$10 processing fee, must be paid in full at the time the renewal application is submitted to the Ticket Office. All payment plan accounts not completed by July 1, 2005 are suspended. Refunds will be issued and tickets will be released.

PAYROLL DEDUCTION (UNIVERSITY OF OREGON EMPLOYEES ONLY)

University of Oregon employees have the option to pay for their season tickets using the payroll deduction method located on the bottom right portion of the renewal application. All fields must be filled out to remain eligible for the payroll deduction plan. You must select which month to start (no earlier than May) and the number of equal deductions. All payroll deductions must be completed by your October paycheck.

DAF DONOR SEATING

Season ticket holders in donor seating areas are required to donate 50% of their seat value by April 29, 2005 to retain their current seats. For those customers who do not make the required donation, their season tickets are subject to relocation outside the donor seating area if seats are available. For customers requesting an improvement to a specific section with a greater minimum contribution, they must donate at least 50% of the desired seat value by April 29, 2005 if they wish to be considered for improvement. Minimum seating donations are listed in the 2005 DAF membership brochure and on the DAF webpage on goducks.com/DAF. If you are interested in Charter Box seating, please call the Duck Athletic Fund at 541.346.5433 or 1.800.WEBFOOT.

PRIORITY POINT SYSTEM

The Athletic Department uses the Priority Point System to prioritize all ticket related benefits for Oregon Athletics. For information on how you can accumulate priority points, please call the Duck Athletic Fund at 541.346.5433 or 1.800.WEBFOOT. Priority points are only active for DAF members who donate a minimum of \$50 in the current year campaign.

SEAT IMPROVEMENT REQUESTS

Attrition is expected to be extremely low this season, therefore seating improvements will be difficult. Keep the following points in mind if you wish to request an improvement:

1. Improvements are based on customers releasing their current seats and are awarded in priority point order. The number of years requesting improvements has no bearing and requests are not carried over from year to year.
2. Requests for seating changes should be put in writing and should be attached to your season ticket renewal application. **<PLEASE MAKE SEATING REQUESTS AS SPECIFIC AS POSSIBLE>**.
3. In order to be considered for seats in a specific donor area, your annual contribution to the DAF must meet or exceed the annual seating contribution for the sections you have requested.
4. If you are part of a group, state whether you are willing to split from the group in order to improve your seating. All parties of a group need to make the same request in order for the Athletic Ticket Office to review the request. The more seats involved, the harder it becomes to make an improvement. Patron names and numbers must be included with all group requests.
5. Each request is reviewed, but the volume of requests does not make it possible for personal consultations. Decisions are based on the best judgement of the Athletic Ticket Office.

SEAT CHANGES

The Athletic Ticket Office reserves the right to change any seat assignment without prior notice. Conditions that cause changes are 1) late orders; 2) failure to maintain the required seat donation and; 3) extenuating circumstances.

ADDITIONAL SEATS

If you would like additional season tickets, please indicate the quantity desired in the appropriate space on your renewal form. **You MUST include payment for additional seats.** All requests for additional orders will be processed in priority point order. If additional seats are available, they most likely will not be adjacent to your current seating. **If you are requesting additional seats and wish to keep all of your seats together by relocating, you must note this on your renewal application.** Be aware that your new seating location will most likely be less desirable than your current location.

ONLINE RENEWAL

Season ticket holders are encouraged to renew their season tickets online. It's quick, easy and eliminates postage and paperwork for you. Complete instructions are available on the back of this ordering guide.

GODUCKS.COM

GENERAL TICKET INFORMATION

ADDRESS CHANGES

Please submit address changes on your application. It is your responsibility to inform the Oregon Athletic Ticket Office of any changes in your address by July 5, 2005.

ADMISSION POLICY

All patrons (ages 2 and up) must have a ticket to enter Autzen Stadium. Children under two years of age do not need a ticket if they are going to sit on an adult's lap.

REFUNDS

No refunds or exchanges are permitted unless an order cannot be filled. Refunds will not be granted due to a game time or date change.

ACCESSIBLE SEATING

Customers who need to make accessible arrangements must contact the Athletic Ticket Office prior to the day of the game. Accessible exchanges are filled on a first-come, first-serve basis, and we cannot guarantee that requests for exchanges will be granted.

SINGLE GAME TICKET INFORMATION

ADDITIONAL HOME GAME ORDERS

Orders for all Pac-10 home games will be accepted as a request only. No money should be sent - you will be notified on the status of your request at a later date. All orders will be processed in priority point order and are subject to availability. Please note the maximum number of tickets that can be requested for USC, Washington and Oregon State is eight (8) per game.

Orders for non-conference home games against Montana and Fresno State must include payment for the number of tickets ordered. There is no limit to the number of tickets that can be purchased, however orders may be limited to accommodate as many patrons as possible.

AWAY GAME ORDERS

Orders for the away game against Houston will be accepted as a request only. No money should be sent - you will be notified on the status of your request at a later date. Orders for away games against Indiana, Stanford, Arizona State, Arizona and Washington State must include payment. There is no limit to the number of tickets that can be purchased, however, orders may be limited to accommodate as many patrons as possible.

SINGLE GAME PAYMENT (FOR REQUEST ONLY)

In late May, an invoice will be sent to all patrons who make single game requests. Payment for all orders filled will be due to the Athletic Ticket Office by June 24, 2005. Requests not filled will be listed on the invoice as "Requests unable to be filled." Payment for orders not received by June 24, 2005 will be cancelled.

Any remaining home or away single game tickets will go on sale to the general public on July 22, 2005. The easiest way to order single game tickets is online at www.goducks.com. Orders will also be accepted in person at the South Ticket Building or by calling 1.800.WEBFOOT.

IMPORTANT DATES TO REMEMBER

- April 29 Season ticket application deadline
1/2 of DAF donation is due
- May 20 Priority points calculated for season ticket and single game benefits
- June 24 Single game invoices/regrets mailed
Payment due in full for single game requests
- July 1 Single game balances not paid in full will be cancelled by 5 p.m.
- July 5 Payment due in full for payment plan customers
- July 22 Address change deadline
- August 1 Single game home and away tickets on sale to the general public
(subject to availability)
- August 8 DAF donations must be paid in full
- September 10 Priority points calculated for football post-season benefits
- September 10 Approximate date season tickets will be mailed to season ticket holders
- September 10 Home opener against Montana

RENEWING ONLINE

- Go to the official site of Oregon Athletics:

GODUCKS.COM

- Click on **Buy Tickets**
(icon on the left side of the screen)

- Click on **Season Renewals**

- Choose from the following options:

1.) **If you have never purchased tickets online before:**

Click on the **Register Now** link. As prompted, enter your patron number and PIN number, located above your name on your Football Renewal Application.

2.) **If you have purchased tickets online before:**

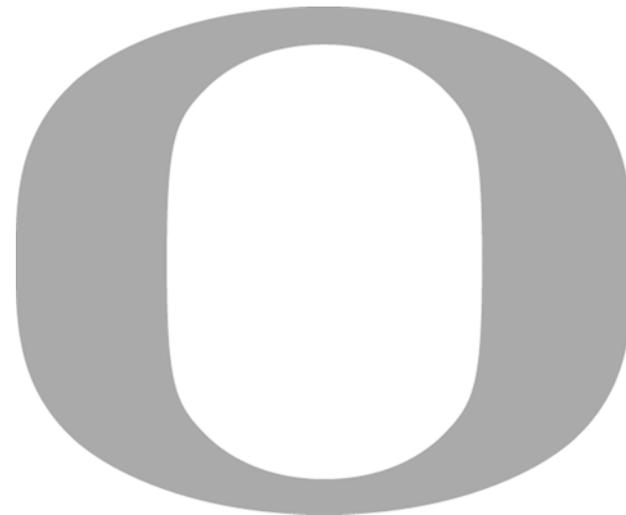
Sign in using the email address and password you have previously used online.

If you do not see your **2005 Football e.Venue Application**, you need to link your online account to your Football season ticket account. Select **Link Your Account** and enter your patron number and PIN number, which are located just above your address on your Football Renewal Application.

- Your online account has now been linked to your Football season ticket account. Click on your **2005 Football e.Venue Application** and continue through the online process as prompted.
- After submitting your order and payment, you will receive confirmation emails confirming and detailing your order. Print these for your records.

If you have any questions contact the Oregon Athletic Ticket Office at 1.800.WEBFOOT.

**OREGON
FOOTBALL**



**2005
ORDERING
GUIDE**